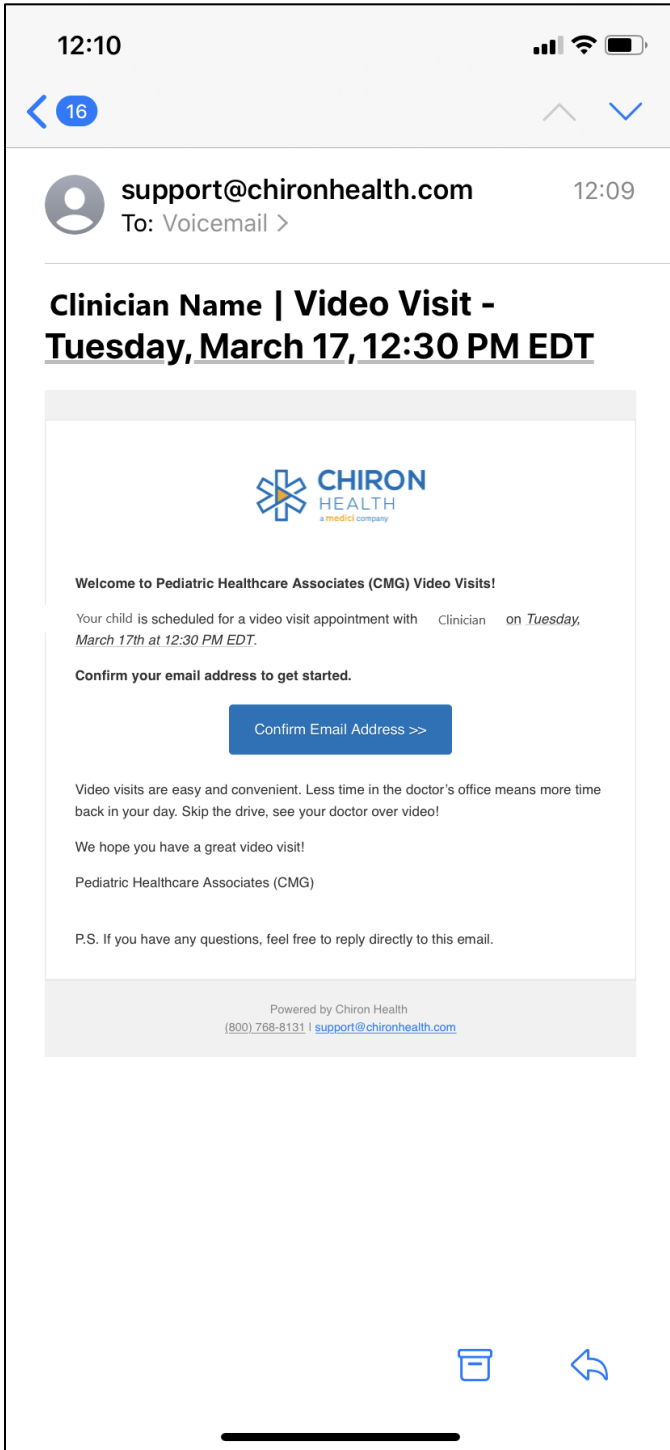


Navigating Your PHA Telemedicine Visit

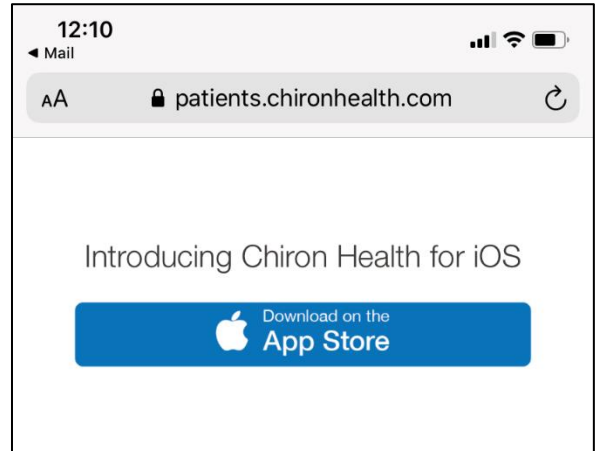
1

After making an appointment with PHA you will receive an email from Chiron Health. Click "Confirm Email Address" to get started

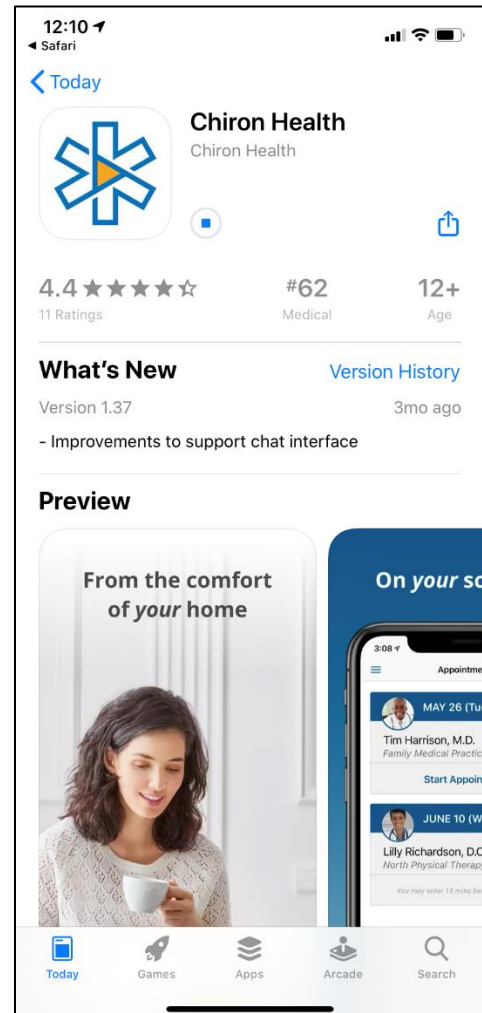


2

You will then be sent to a website asking to download the Chiron Health App



Download the Chiron Health app in your app store:



3

Once you've downloaded the app you will be prompted to enter your phone number to look up your account

12:10
App Store

Sign In Sign In

CHIRON
HEALTH

Enter your phone number to look up your account

() -

CONTINUE

[Look up via Email](#)

1 2 ABC 3 DEF
4 GHI 5 JKL 6 MNO
7 PQRS 8 TUV 9 WXYZ
0

4

Chiron Health will then ask to send you a text message with an unlock code. Confirm your phone number is correct then click "Send Code"

12:11
App Store

Sign In

We'll send a message with an unlock code to:

(203) 555-5555

SEND CODE



Once you receive the code as a text message enter the code and click "Continue"

12:11
App Store

Sign In

Enter Code

CONTINUE

Didn't get the code? [RESEND](#)

1 2 ABC 3 DEF
4 GHI 5 JKL 6 MNO
7 PQRS 8 TUV 9 WXYZ
0

5

You will then be prompted to set up your Account with Chiron Health. The patient's name, date of birth (DOB) and phone number will automatically be listed. Create and confirm your own unique password then click "Save and Continue"

12:16
App Store

Set up Account

Patient First Name

Patient Last Name

05/20/2018 (DOB) ▼

(203) 555-5555

Choose a Password

Confirm Password

Save and continue

6

Once your account is set up you will see your future appointments and you may enter the virtual exam room 15 minutes before the appointment start time. (Note: on this page you may see a prompt to get your next appointment setup, however you must call PHA directly at (203) 452-8322 to set up an appointment)

12:10

Appointments

MAR 17 (Tue) 12:30

Clinician Name
Pediatric Healthcare Associates (CMG)

You may enter 15 mins before appointment

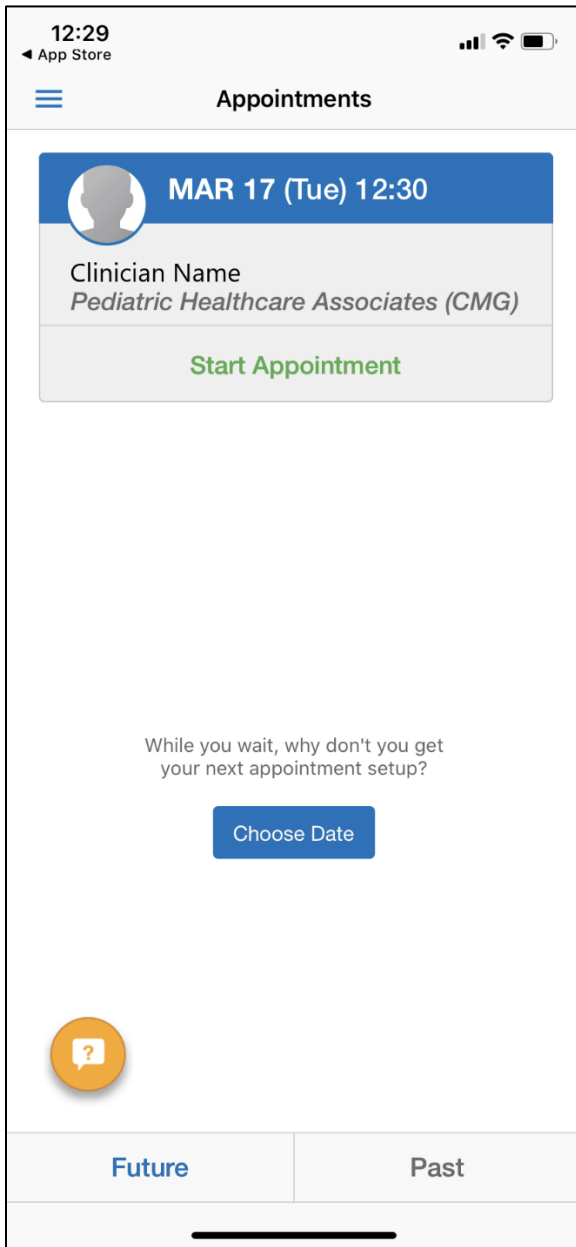
While you wait, why don't you get your next appointment setup?

Choose Date

Future Past

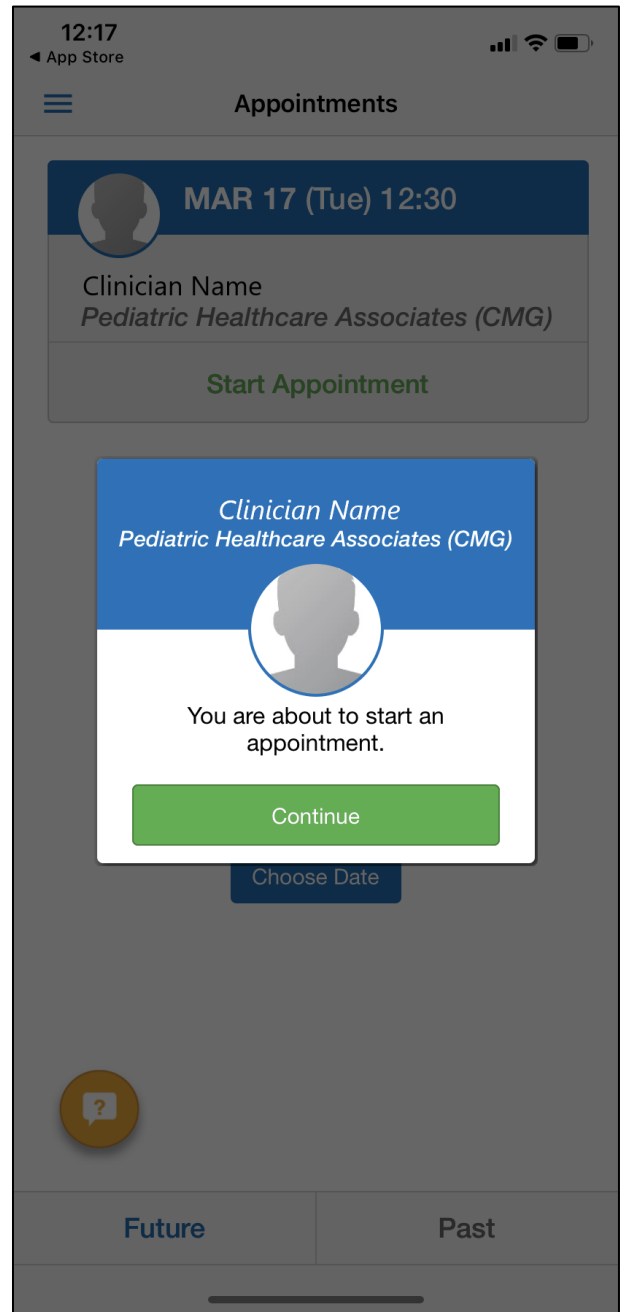
7

Once you are within 15 minutes of your appointment start time click **"Start Appointment"** in the Chiron Health app:



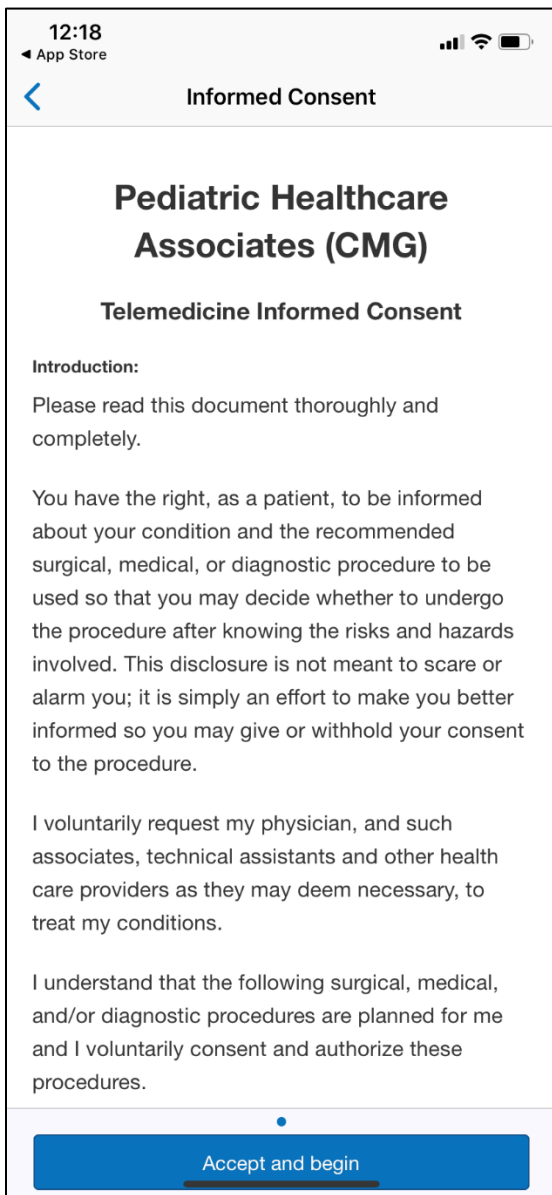
8

Then click **"Continue"**:



9

You will then be prompted to read and accept the Telemedicine Informed Consent. Click **"Accept and begin"** to continue:



10

You will then see a notification asking you to wait for your Clinician to join the appointment. Once your Clinician joins, you'll be able to start!

