

Covid 19: Help with Light and Heat Bills

How do I get help?

Call your electric or gas company.

Here are some of the things you can ask for:

- Ask for a payment arrangement you can afford. The **Covid-19 Payment Program** gives you 24 months to pay your back bill.
- Ask to be coded for **Hardship Protection**.
- Ask about a **Matching Payment Program**.
- Ask to get into the **Below Budget Worksheet Program**. Monthly payment is \$50 or \$75 per month, regardless of your back bill.

Important phone numbers:

Eversource: 860-286-2000

United Illuminating: 800-722-5584

Connecticut Natural Gas: 860-727-3000

Southern Connecticut Gas: 800-659-8299

Connecticut Public Utilities Regulatory Authority:
800-382-4586

More things you should know:

At the present time, your electricity and gas cannot be shut off.

- You can still apply for Energy Assistance. Call 211 to get the number for your closest community action agency.
- Call Operation Fuel to see if they can help: 860-243- 2345

For more information:

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